

## Volunteer Role Profile: Learning Volunteer

### About this role:

Learning volunteers make students of all ages feel welcome, guiding them through activities created by our Learning Officer on a range of topics involving the Abbey's history, including its Anglo Saxon, Medieval, Tudor and Georgian past.

You'll be based in and around our brand new Learning Room on weekdays, and as part of this new team you'll be shaping its future for years to come.

### Key activities for this role:

- Helping to prepare and set up for a visit. Helping to keep the activity area tidy as the event takes place and to help clear up afterwards if needed.
- Providing a warm and friendly welcome to visiting students and teachers. Helping them to understand what is happening and how they can take part. Doing this confidently and competently.
- Working with a wide range of audiences; families, schools, specialist groups and people from Bath and around the world.
- Helping to ensure that activities are carried out safely.
- Keeping up to date with what is happening in the Abbey and attending training and occasional reviews as required.

### This role would suit people with the following characteristics/skills:

- Friendly, helpful, with a welcoming smile. Able to engage with learners from all walks of life, including children and teenagers, with confidence and politeness.
- Happy to support the activity part of the session whilst the Learning Officer leads a tour.
- Are fairly creative, but no great artistic skills are needed.
- Are fit and able to engage with an activity for a few hours at a time, often standing up.
- Can pick up ideas quickly, carry out instructions confidently and help to make quick changes to an event if needed.
- Are open to giving and receiving feedback to and from the Learning Officer.



## **What we offer our volunteers:**

- A beautiful and tranquil place to be a part of, in a bustling heritage city. There will always be something new to experience and discover.
- The opportunity to gain new skills or to use the ones you already have.
- You will meet a wide range of people from all over the world with plenty of laughs, smiles and interesting conversations.
- A supportive and friendly team to work with, a chance to make new friends.
- A sense of 'a task well done' as you go home for the day. You will have helped us to carry out our work/mission, as well as maintaining the Abbey building for future generations.
- Regular newsletters and updates.
- All staff and volunteers receive a 10% discount on items for sale in the Abbey Shop. Your induction includes an optional free Tower Tour.
- You will be part of a caring and dynamic organisation at a time of exciting change with the HLF funded 'Footprint' project. You will be part of a larger community of Abbey Volunteers and will be included in training, participation and social events.

## **Time commitment:**

The amount of time you spend with us can be flexible, but we would appreciate a commitment of at least one session every three weeks, especially at the start of your volunteering role.

Attending training as required is essential.

## **Application procedure:**

Application form; informal interview; DBS check and safeguarding training.

**Role supervisor:** Learning Officer

## **For further information, or to discuss your interest in this role, please contact:**

Learning Officer : [pandrews@bathabbey.org](mailto:pandrews@bathabbey.org) – 01225 303319

## **About Bath Abbey:**

Bath Abbey has been a site of Christian worship in the heart of the City of Bath for over 1000 years. It is an active Parish Church holding over 1000 services a year. Three different churches have stood on the site: a Saxon monastery, a Norman Cathedral, and the present Medieval Abbey. Edgar, the first King of all England, was crowned at the Abbey in Bath in 973. The Abbey continues to be a significant site, visited by almost 500,000 people a year.

The Abbey is entering an exciting new phase as its Footprint project draws to a close. Footprint has repaired and conserved the Abbey's nationally-significant floor; installed eco-friendly underfloor heating using hot water from the Roman Baths; created new interpretation for people to discover more about the Abbey; and created new spaces for schools, families and community groups to take part in learning and choral music at the Abbey.

