

Conditions of Booking with The Friends of Bath Abbey

In order to conform to the terms of our insurance policy everyone making a booking for events arranged by the Friends of Bath Abbey must be aware of the following conditions.

- 1 All bookings must be made in writing on the booking forms and will only be confirmed on receipt of the full ticket price.
- 2 Cancellations are not normally refundable; however if there is a waiting list your ticket may be resold and a refund made to you.
- 3 In the event that there are insufficient bookings for any event, it may be cancelled and your ticket price will be refunded.
- 4 The Friends reserve the right to change itineraries or venues due to unforeseen circumstances.
- 5 Both smoking and pets are prohibited on our coaches.
- 6 All reasonable steps are taken to ensure that independent suppliers of services (coach operators, caterers and restaurants and the owners of properties visited - who may limit their liabilities) maintain the highest standards regarding safety, security and hygiene. However the Friends of Bath Abbey do not take responsibility for personal accident, loss or damage during any of their events.